

Position	Manager – Non-Revenue Water – Asset Management [WSBU]
Role Summary	To lead effective performance of water resource and distribution networks through proactive system monitoring, analysis and operational water resource modelling to support the strategic direction of minimizing water losses.
Reporting Relationships	Reports directly to the Senior Asset Manager of the Water & Sewerage Business Unit.
Duties and Responsibilities	<ul style="list-style-type: none"> • Assist in the development and enforce the strategy for effective execution and monitoring of NRW reduction measures. • Review Evaluate, prioritize, and select activities for NRW implementation. • Facilitate the implementation of the developed NRW commercial and technical losses reduction strategy in liaison with, Revenue Protection , Customer Relations Divisions and the Water Distribution teams . • Taking a leading role in tracking of parameters contributing to NRW commercial losses • Preparation of NRW commercial and technical losses reduction progress/performance reports on a monthly basis • Analysing water consumption and billing trends from the billing system for purposes of tracking NRW movements and share the analytical reports with management. • Responding to queries on matters relating to NRW commercial losses • Maintaining an inventory of the age of water meters and prepare and implement meter replacement programs for aged water meters. • Developing, implementing and monitoring strategies aimed at illuminating illegal connection or water theft including tip-off anonymous programs, house to house surveys, partnerships with intelligence organs, etc. • Conducting house to house surveys on a regular basis in DMAs with high commercial losses • Work with Distribution team to identify and address technical water losses and areas of non-compliance to improve performance within the network. • Review data on water system assets, district metering areas, customers, and supply regimes. Provide input and analysis as appropriate • Keep abreast of best practice approaches for data and operational network analysis • Identify risk - develop and implement appropriate risk mitigation controls and action plans to ensure that processes are in place that will facilitate the timely completion of actions.

	<ul style="list-style-type: none"> • Manage operational activities on a day-to-day basis, ensuring that business objectives of high productivity and efficient work practices through the effective management and utilization of the teams and assets are achieved. • Follow safety policies and procedures in carrying out work duties. Responsible for leading on-site safety and work quality • Prepare and present monthly, quarterly, and annual status reports to management as needed. • Identify and implement process improvements, staff training needs, and new technology. • Assist with preparing the annual budget for the Unit. • Establish and maintain relationships with internal/external stakeholders. • Coordinate meetings and tasks with other units across the organization. • Performing any other duties as may be required and assigned.
Requirements and Qualifications	<ul style="list-style-type: none"> • Bachelor’s degree in related operational or functional field such as Chemical, civil, hydraulic engineering or data science is desired • Five (5) plus years of advanced experience in the utility sector will be an added advantage. • Continuous training hydraulic Engineering
Competences	
Competency	Detail
Strategy Development	Understand the business by using a strategic and global perspective to make complex decisions, explore innovative solutions and build networks to make the “big picture” attainable. Works with a solutions focused mindset.
Business Planning	The capacity to contribute to the development of a Vision and Business Plan for the WSBU that reflects corporate strategies and to build a strong motivated team to deliver the Business plan and realize the vision of the company. Coordinates our resources to best effect.
Leadership and Management	Inspires water distribution team and wider WSBU teams by articulating divisional vision, leading by example and supporting Corporate change initiatives
Professional Knowledge	Maintains constant self-improvement by staying up to date with developments in the Engineering field and ensures team are similarly developed.
Results and Performance	Accepts responsibility and is accountable for actions .Holds self and others accountable to meet commitments, complete tasks , manage performance and provide timely feedback to meet expectations.
Policies and Procedures	Understands the importance of and adherence to standards and best practices while pursuing initiatives for continuous improvement.
Systems	Ability to use technology to assist in operating, maintaining , trouble shooting and diagnosing and solving specific infrastructure system issues.
Financial Acumen	Capacity to identify cost effective approaches to set priorities.
Asset Information	Understanding of organisational need for timely and accurate management information and delivers it. Ensures all infrastructural asset are fully identified, captured and provided to the Asset Management Team.

Staff Development	Develops staff to meet both their career and the organization’s goals while creating trust and a positive work environment. Works proactively with others.
Analytical Skills	Demonstrate the ability to make informed decisions that add value based on all available information, find solutions to complex problems and consistently achieve results even under difficult circumstances.
Product Knowledge	Knowledge of water supply system production, transmission, and distribution.
Stakeholder Management	Demonstrates a concern for satisfying both internal and external customers and builds collaborative relationships with all stakeholders. Views actions and services through our customers eyes.

How to Apply. Please send an e-mail to msise@azorom.com expressing your interest and indicating the position you are interested in along with a brief resume. Your resume should be no more than 2X A4 pages and should include basic information including Name, contact details , Address, Date of Birth, Education and Qualifications along with a brief listing of your employment to date. Please do not send certificates at this time. Dateline for submission of application is **4th July 2022.**