



**WEST AFRICAN POWER POOL**  
**SYSTEME D'ECHANGES D'ENERGIE ELECTRIQUE OUEST AFRICAIN**

*General Secretariat / Secrétariat Général*

WAPP/2021/SG/PIPES/SOLAR/GAMBIA/BH/SH/ad/637-8

October 29, 2021

The Managing Director  
National Water and Electricity Company Ltd (NAWEC)  
Kanifing Complex, Mamady Manjang Highway  
P.O. Box 609, Banjul

**THE GAMBIA**

Dear Sir,

**Subject: 150 MWp WAPP Regional Solar Parks Project in The Gambia  
Publication of the Grievance Mechanism (GM)**

Within the framework of preparing the above-mentioned project and in compliance with the principles and procedures of the World Bank, a Grievance Mechanism must be developed and published on the website of the ministry in charge of energy in the beneficiary country and made available in other areas where the above-mentioned project is being implemented to ensure wide dissemination in The Gambia. This provision is to inform the Project Affected Persons and benefiting communities on the mechanism set up to deal with all cases of grievances, disputes, complaints and appeals that may arise in the preparation, execution of works or operation of the plant to be installed in The Gambia.

The WAPP Secretariat has just developed and published the Grievance Mechanism document on its website. In order to ensure wide dissemination, we would be grateful if you could take the actions needed for the publication of the attached electronic version of the Grievance Mechanism document on the NAWEC website at the earliest convenience, preferably by November 12, 2021. We shall also appreciate if NAWEC can share with the local authorities of the concerned communities one (1) paper copy of the Grievance Mechanism.

Whilst thanking you for the usual support, please accept the assurances of our high consideration.

  
**Siengui A. KI**  
Secretary General